

May 21, 2004

To Whom It May Concern:

I would like to take this opportunity to share with you how much I have appreciated and valued the service that Robert Schmitt provided to Buffets, Inc. Bob consistently pushed himself to achieve and surpass our established goals. His dedication and commitment to excellence were evident in his work for us. His skills and knowledge in his field are evident when developing alternative solutions to problems by gathering and analyzing complex information from various sources then adapting the approach or method to fit the specific situation.

In closing, I thoroughly enjoyed creating a long-time working relationship with Bob and I am hopeful to be able to continue this relationship.

Thank you,

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